



Installation Manual



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START TO FINISH PHQ MANUAL





DOWNLOADING PHQ



STEP 1

Firstly, look for the  Play Store icon on your Android device and open it.

STEP 2

In the top search Bar, Search "PHTV Download and install.

STEP 3

 button

and allow the app to download and install.

Please now follow the onscreen instructions to install PHQ and then immediately open the app from your installed apps.





LOGGING INTO PHQ

ENTERING YOUR USERNAME

Please type in the username that was provided to you in your welcome email.

ENTERING YOUR PASSWORD

Now enter your password that was also provided to you in your welcome email.

LOGGING IN

Press the  button and the app will start to connect to your subscription, please wait!





USING THE PHQ APP

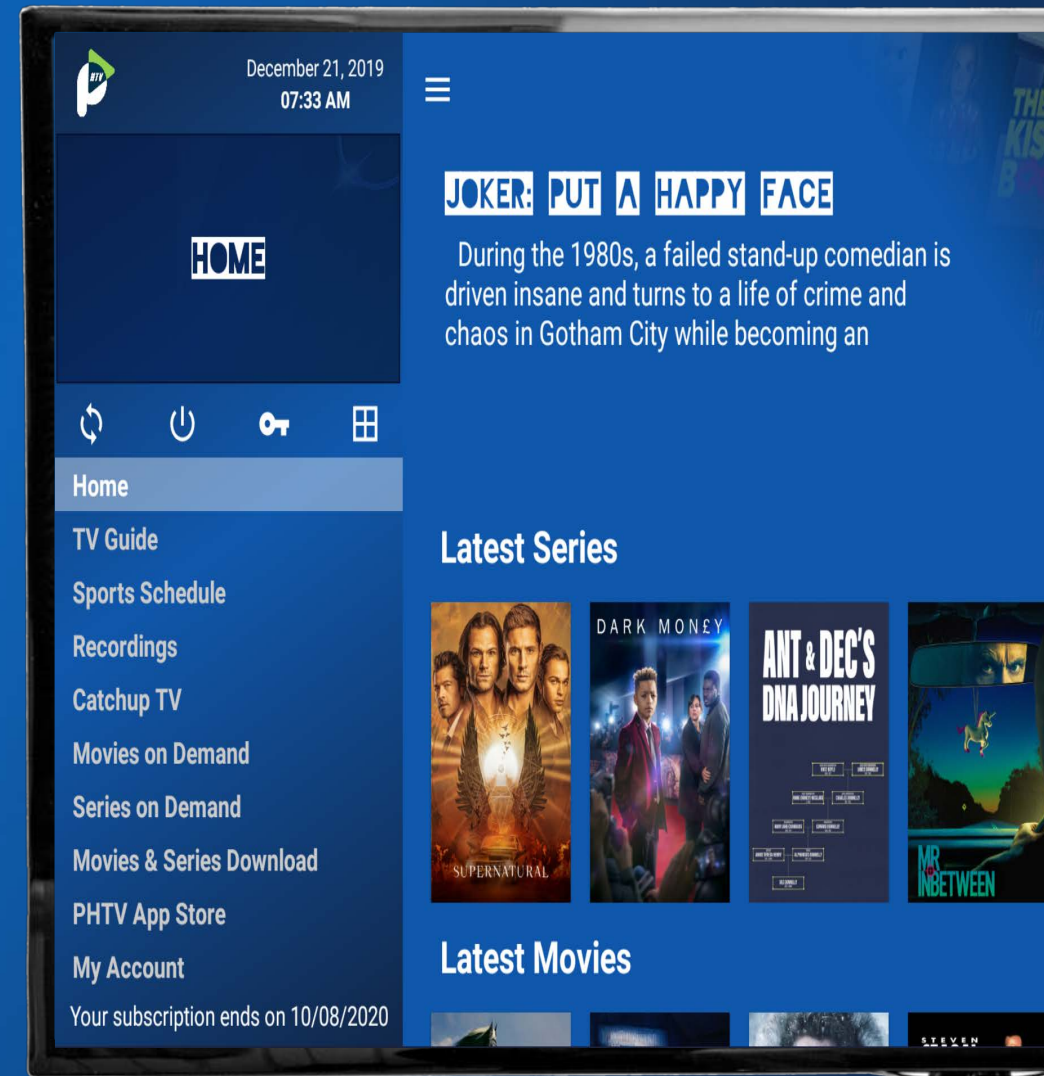
NAVIGATING THE MENU

You can navigate the left hand menu which you can see in the image to the right by using the up and down button on your remote control.

To extend the the menu to see more categories and options, simply press the **OK** button on your remote control on the category which you wish to extend.

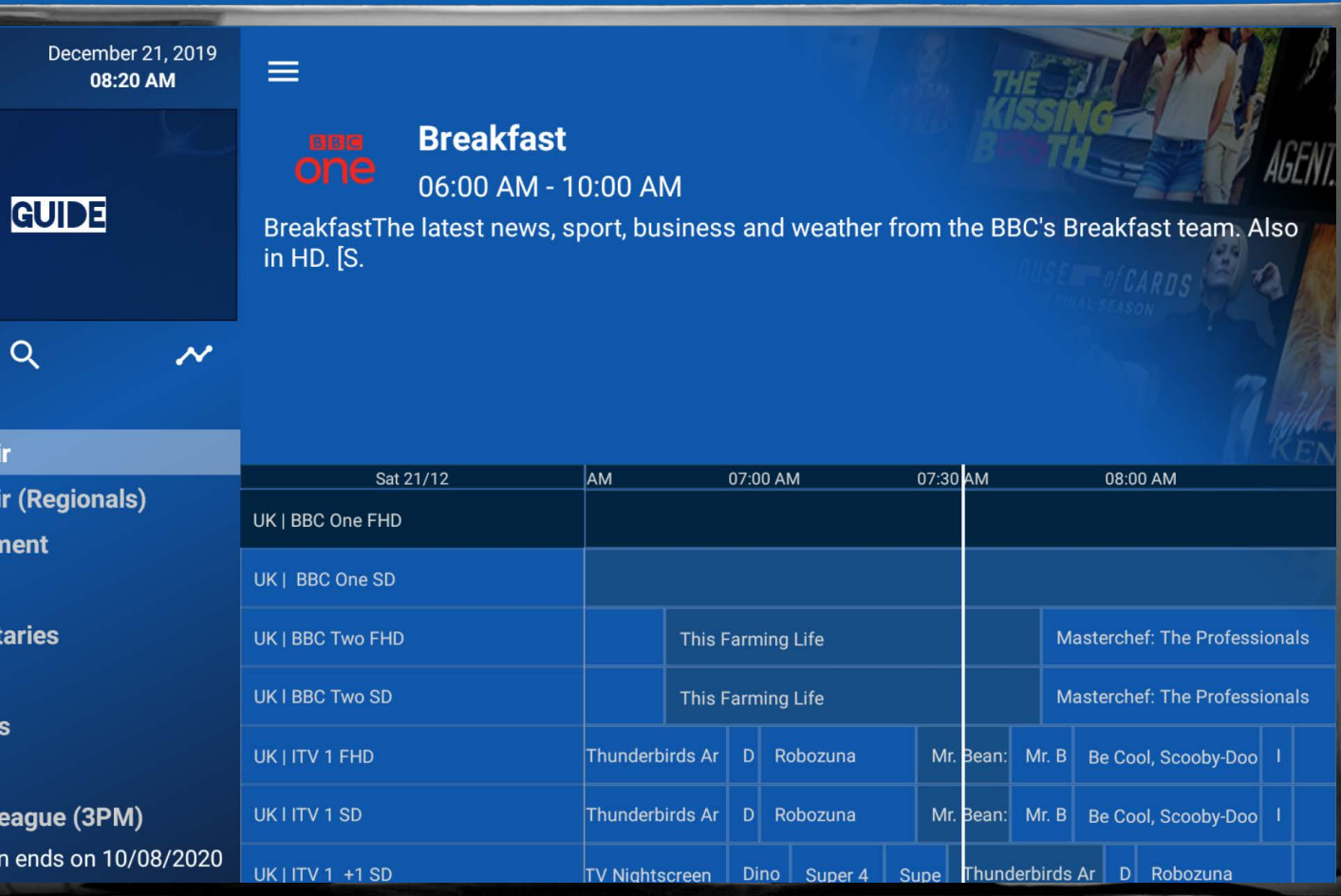
Example: TV Guide > Press OK

To navigate back to the home menu, simply press back on your remote control.



ANDROID TV

USING THE TV GUIDE



SELECTING A PLAYER

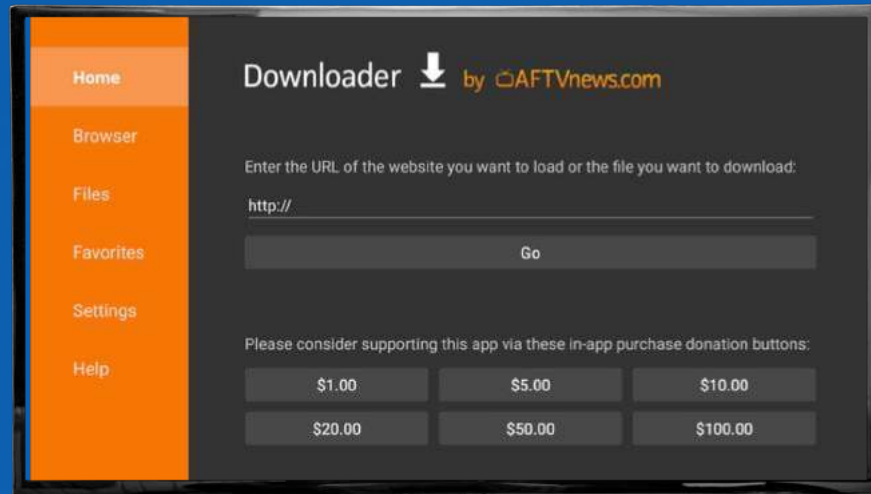
Since all devices are different and require different standards, we have created three players for you to choose from, simply long press **OK** on the channel your wanting to play and it will open additional options within the Open with category.

You can also add to your favorites within the same option so your favorite shows add to the home screen.

amazon fire TV

START TO FINISH ^{LT} MANUAL





STEP ONE

Firstly, Navigate to the 🔍 icon in the top left hand corner of your menu.

STEP TWO

Search for **Downloader** from the amazon Appstore.

STEP THREE

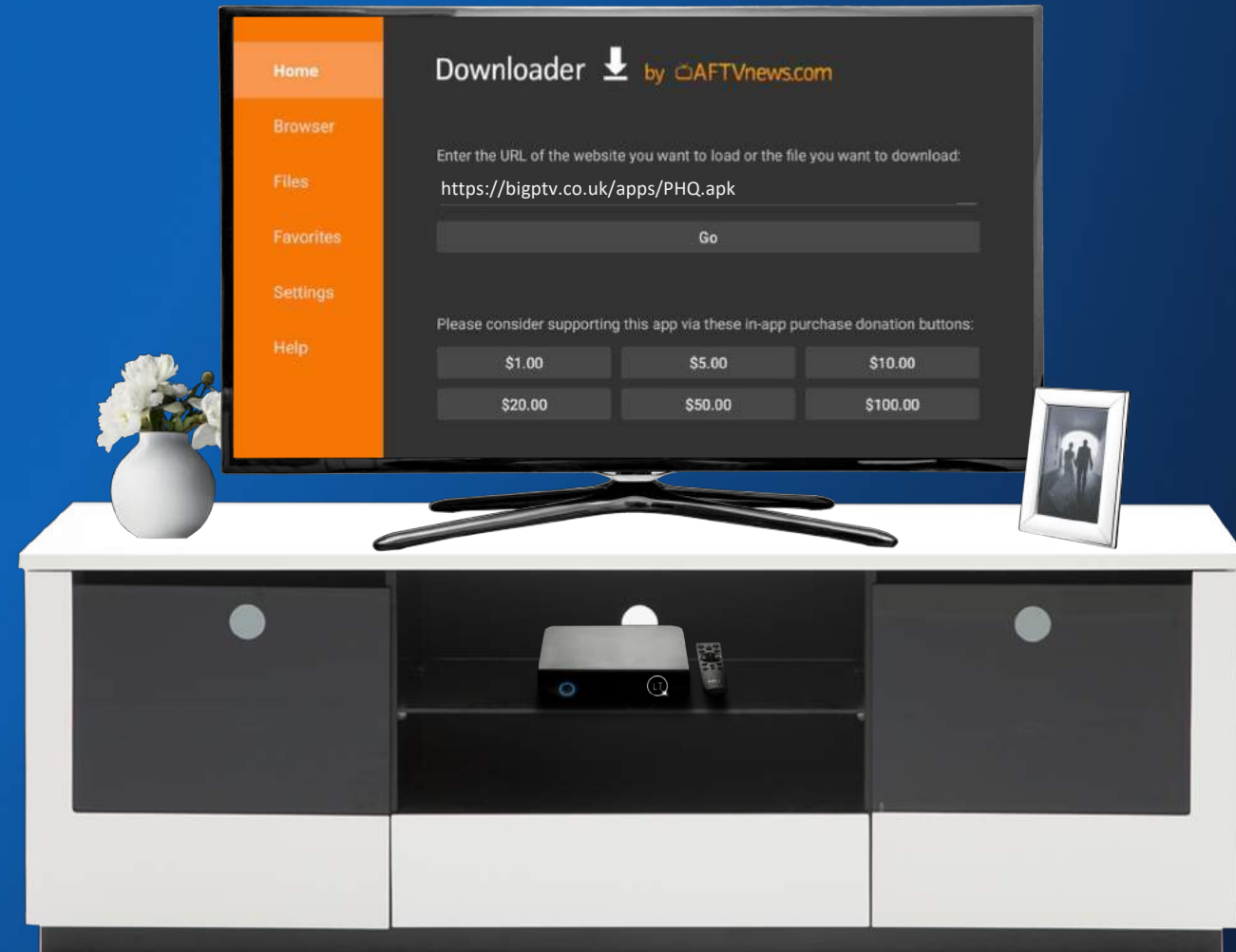
Install the application onto your amazon fire device.

Please now follow the onscreen instructions to install downloader and then open the app from your installed apps.



DOWNLOADING PHQ Please enter
the following URL:

<https://bigptv.co.uk/apps/PHQ.apk>



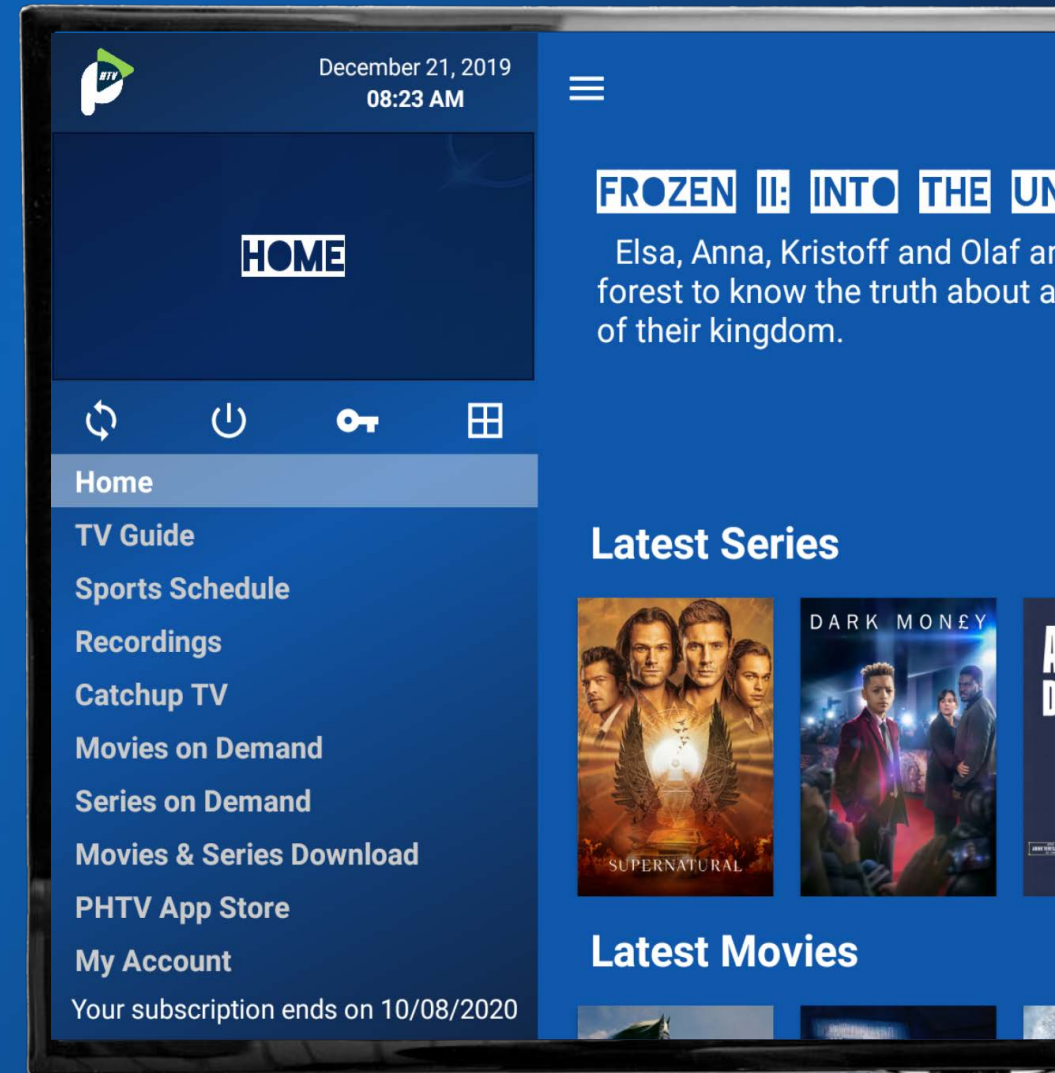
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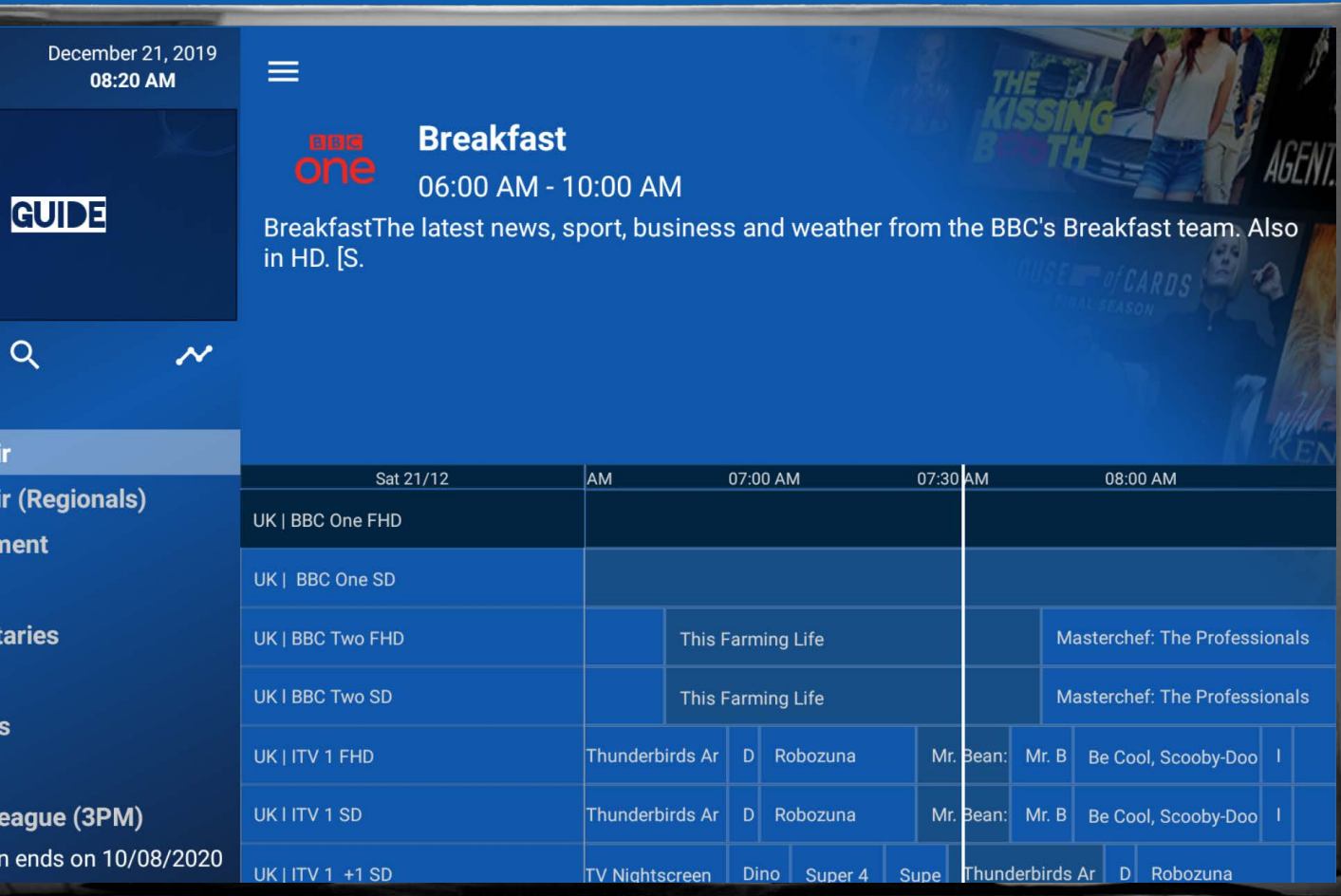
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Example: TV Guide > Press OK

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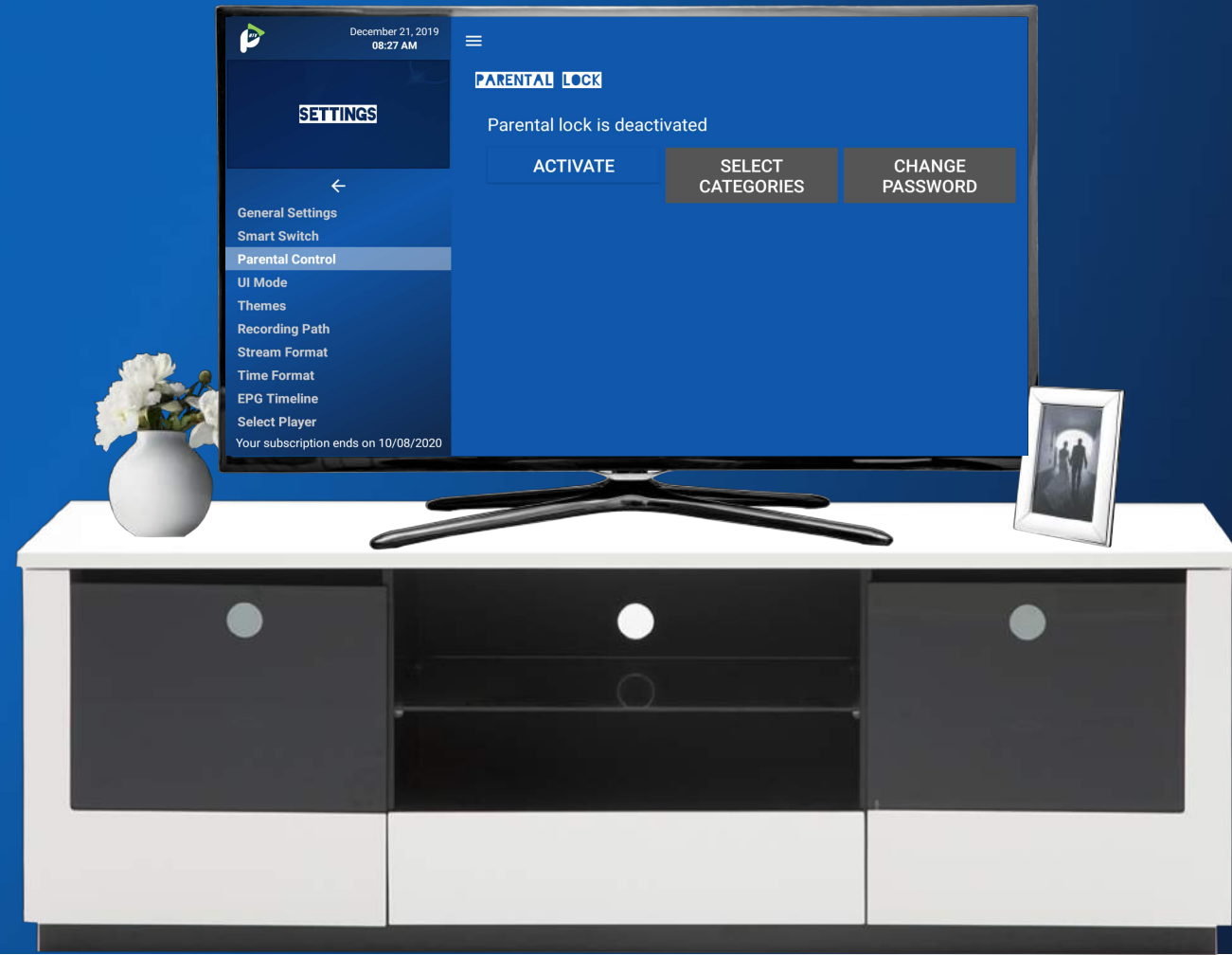
SELECTING A PLAYER

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You can also add to your favorites within the same option so your favorite shows add to the home screen.



| Settings






| EPG & Playlist

Updating Channels or EPG

The system is set to automatically refresh EPG & Channels every 2 hours, however, you might want to manually rescan for any channels which we add last minute.

To do so, simply click the  refresh button and choose Update Playlist or Update EPG.



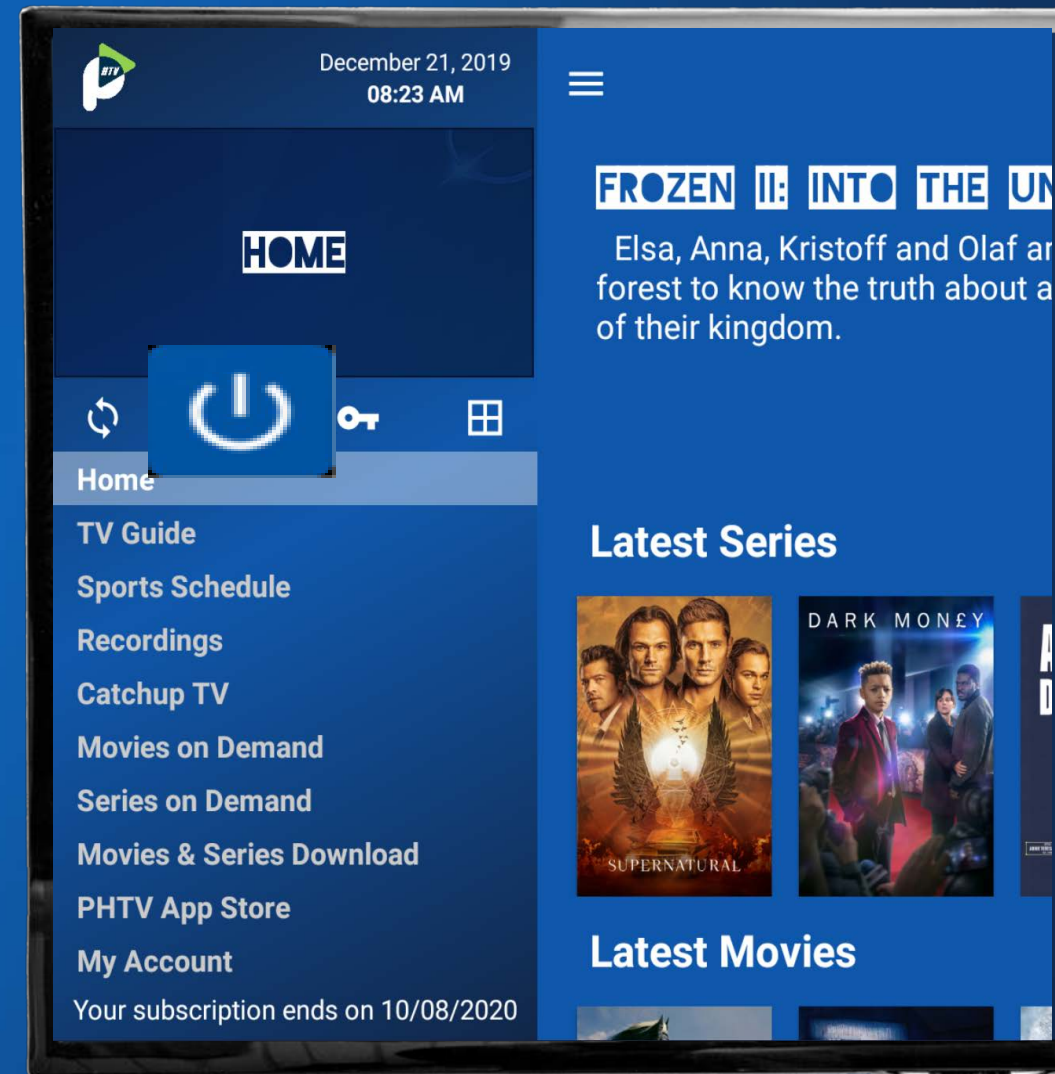


| Logging Out

Logging out of the PHQ App

Whilst it is not necessary to log out of the PHQ App, if you are using the PHQ app on more than one device and only have one connection, you will either need to upgrade your connection or click the **logout button**.

To logout, simply click the  power button choose the logout confirmation button.



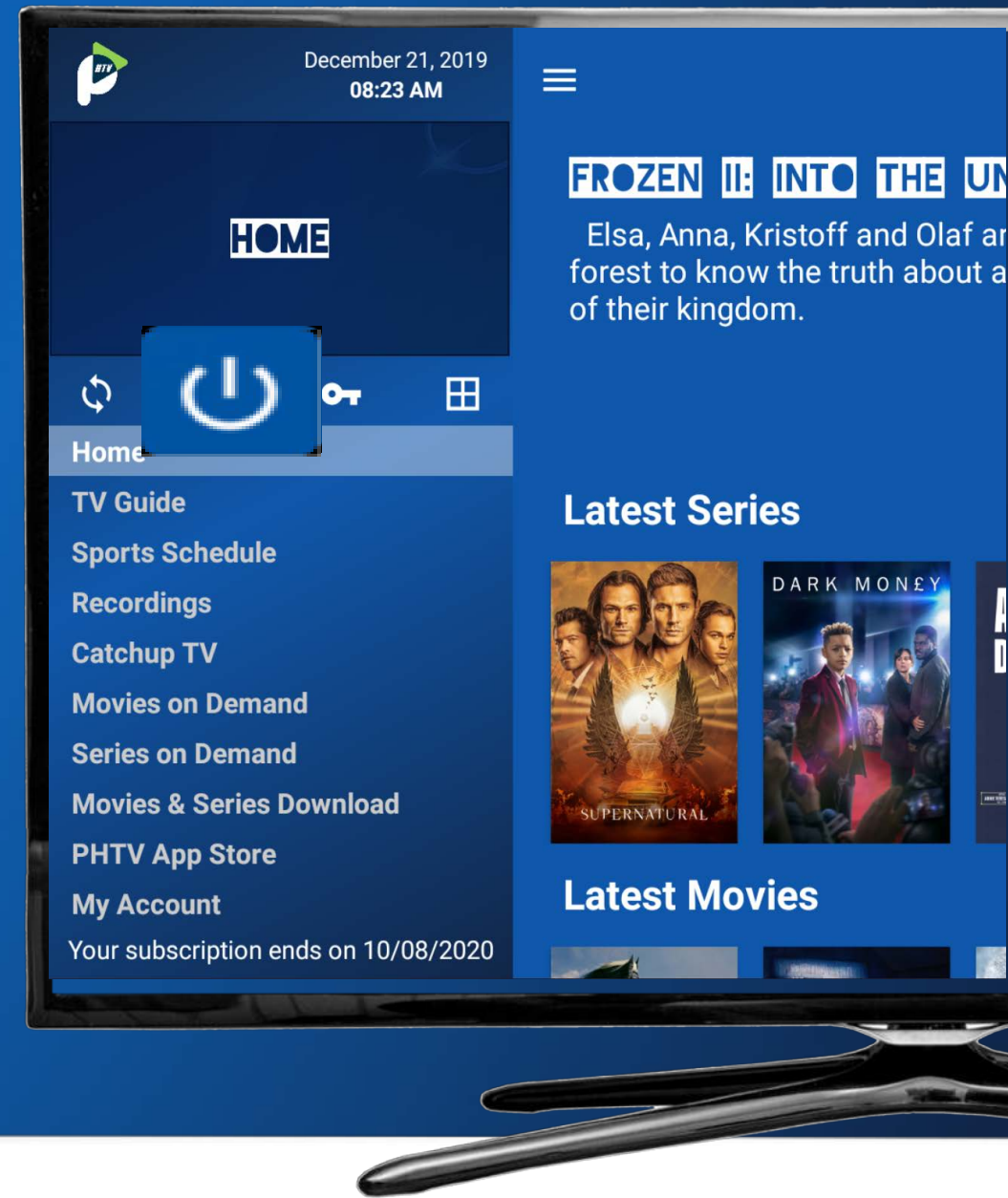


| Exiting the App

Logging out of the PHQ App

We have added the function for you to be able to close the app but without logging out of your device.

To exit, simply click the  exit button and choose the exit confirmation button.





| General Settings

Choosing the General Settings

Within the general settings tab, you will be able to deselect our app to automatically start up when powering on your device.

My Settings > Open App At Startup



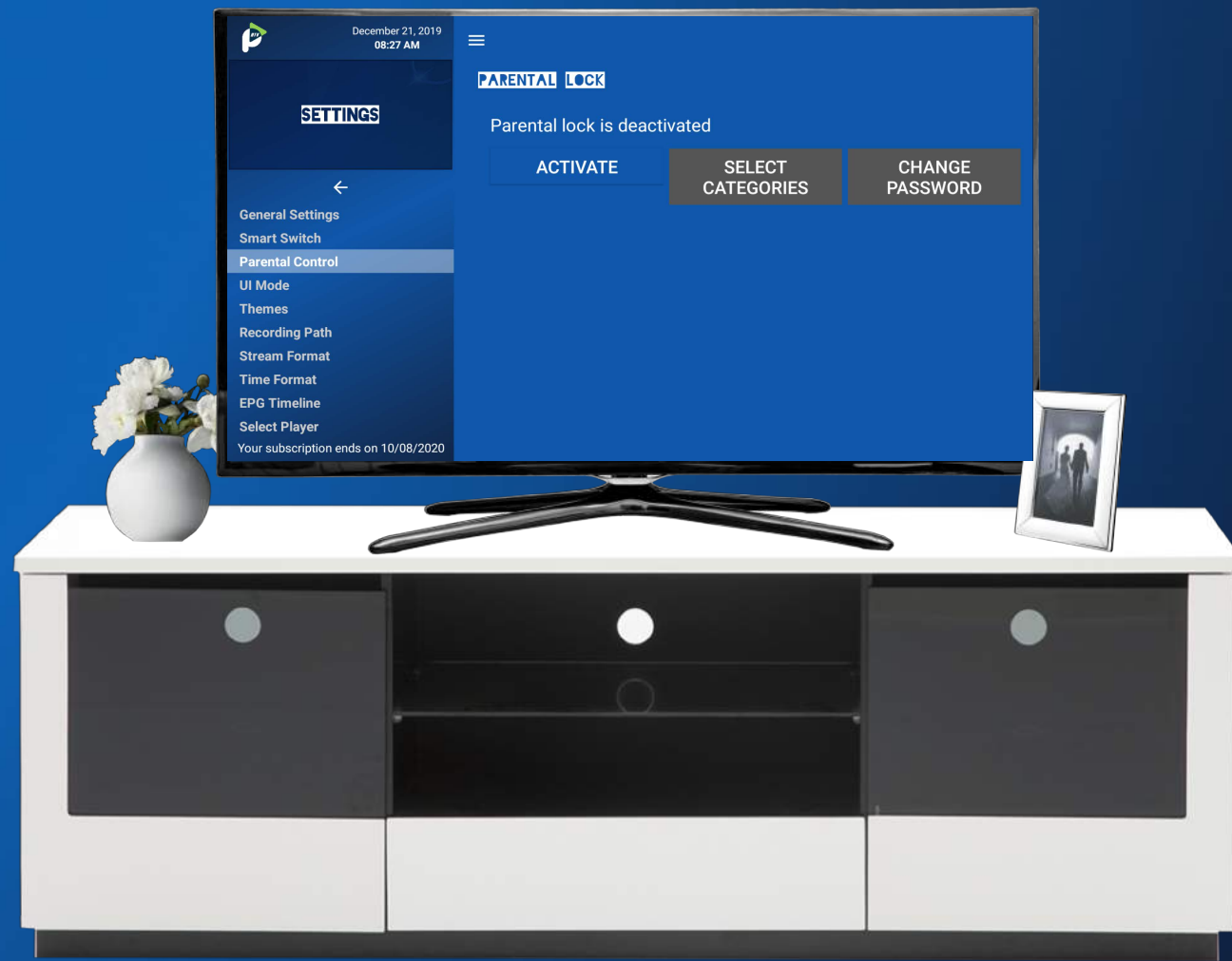


| Parental Control

Setting up Parental Control

You can choose the categories you wish to hide or display. Simply setup your pin and select the categories you wish to hide or remove from the main menu.

My Settings > Parental Control



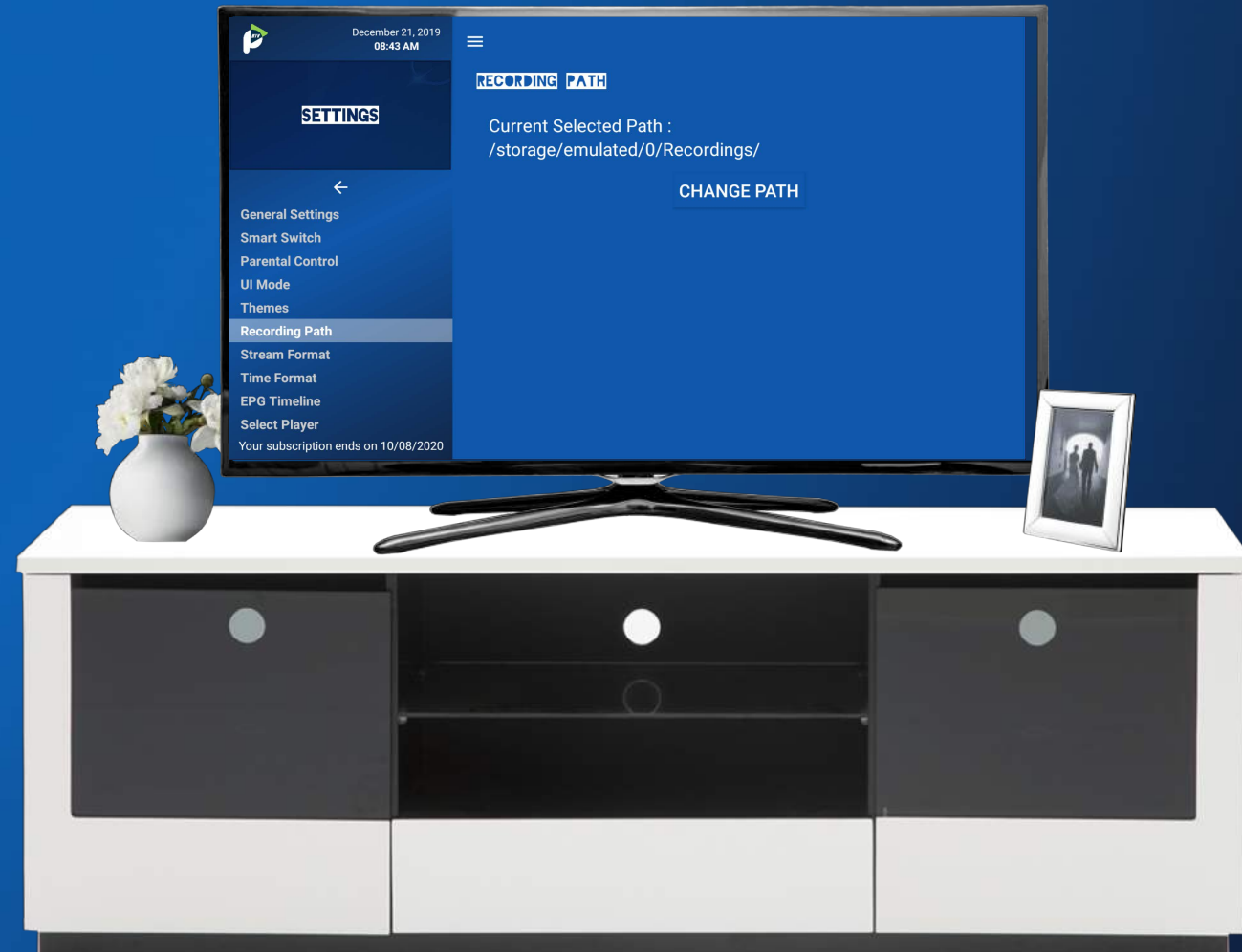


| Recording Path

Setting up your Recording Path

It is only necessary to setup you're the recording path if you are using an external device to store your recordings on. Please do not change the path if you are using your devices internal storage.

My Settings > Recording Path



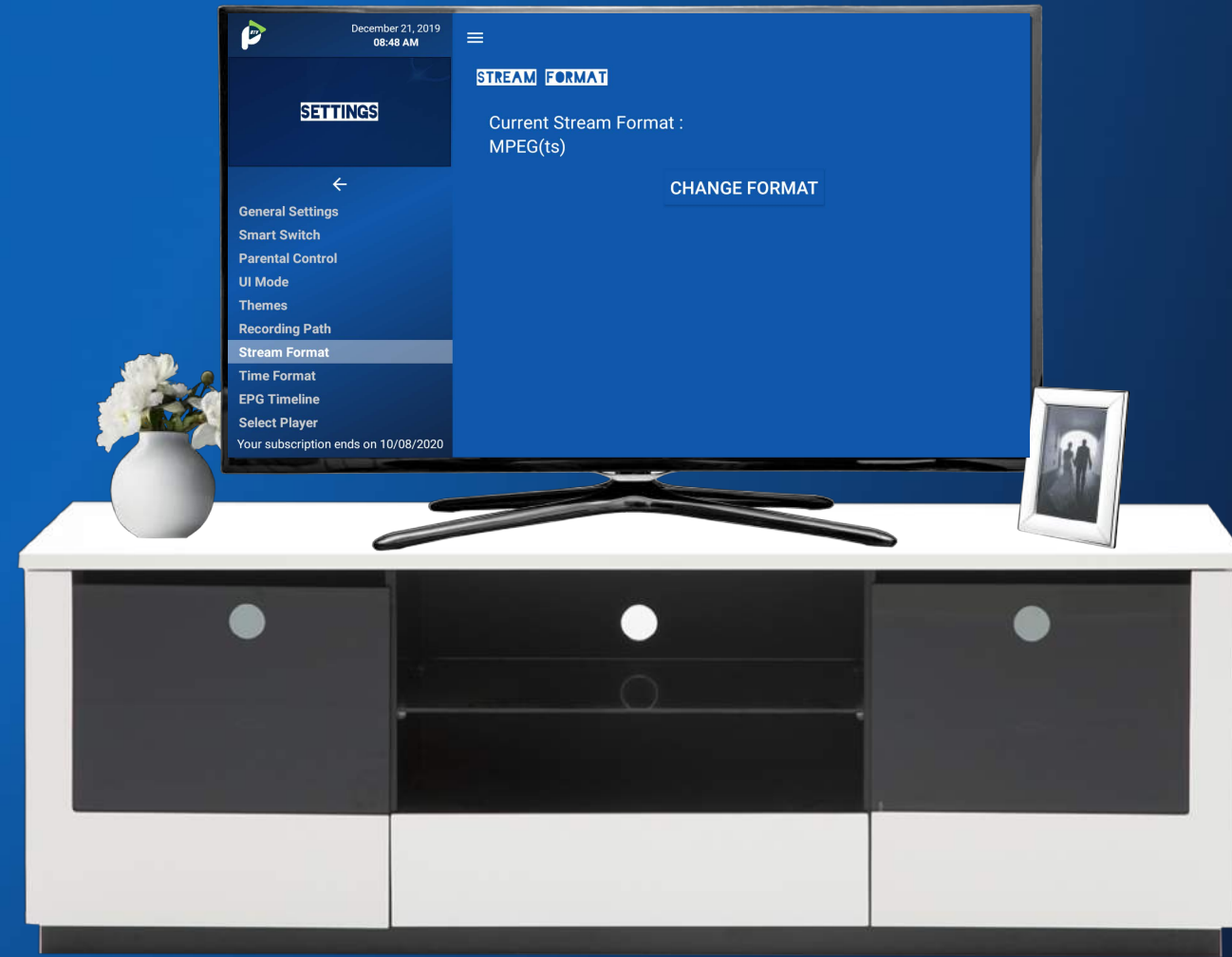


| Stream Format

Changing the Stream Format

If you are having issues with picture quality, please change the stream format from the default MPEG(ts) to HLS

My Settings > Stream Format



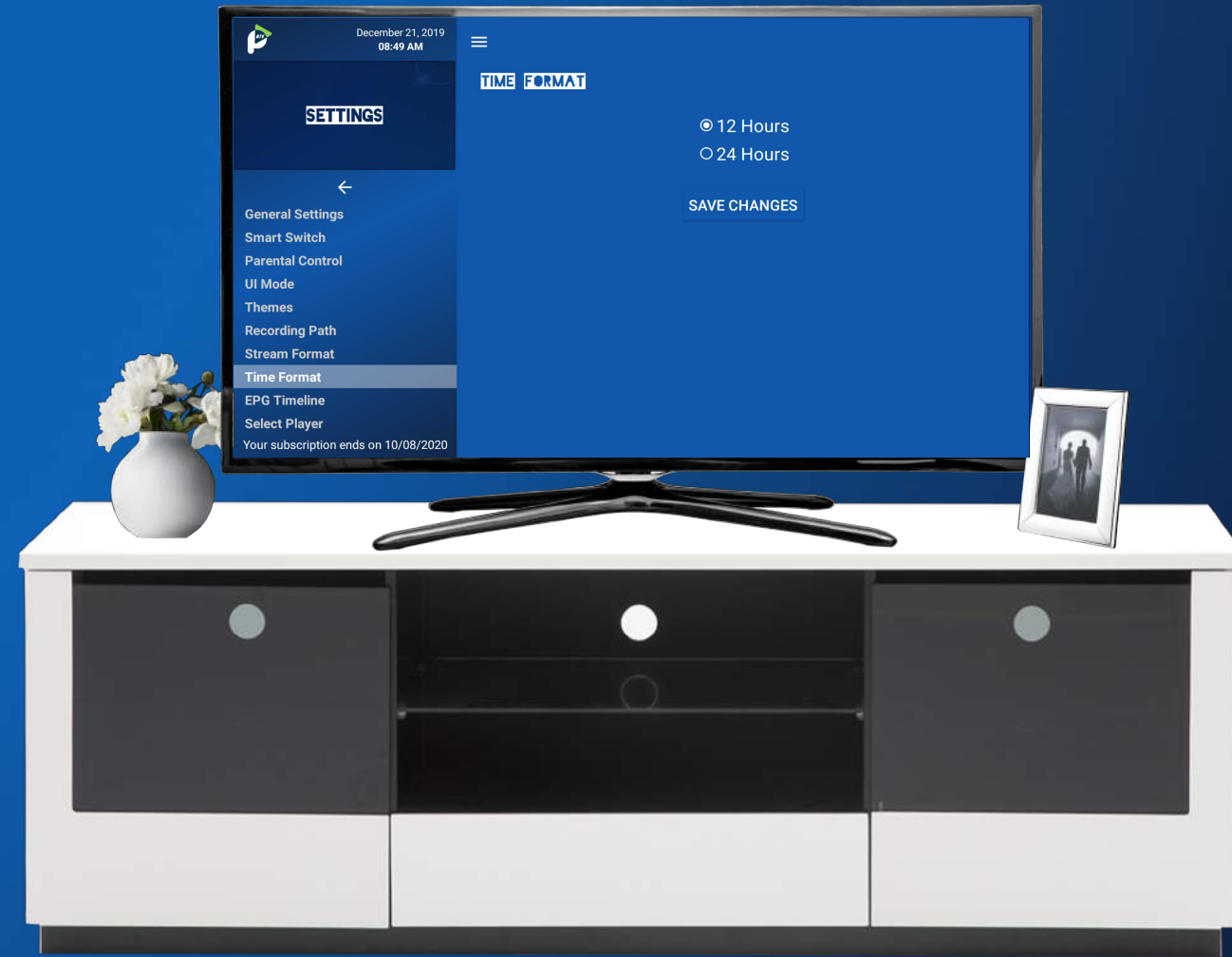


| Time Format

Choosing the Time format in PHQ

We have given the option to change from 12 hour time format or 24 hour time format. To change the time format, simply go to the following settings:

My Settings > Time Format



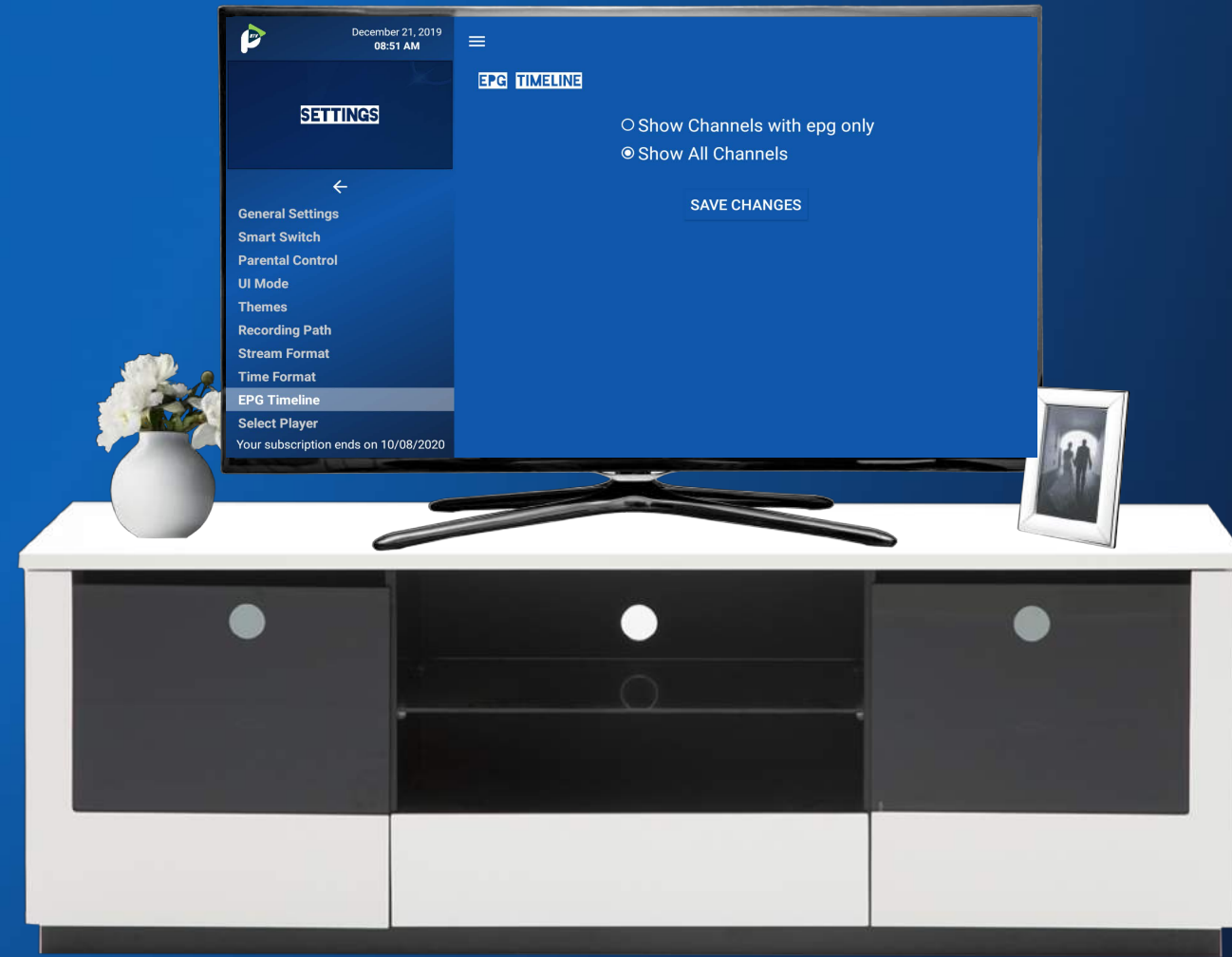


| EPG Timeline

Changing your EPG View

The app is already automated to show channels that do not have any EPG assigned, however, if you want to hide any channels without EPG, you may do so by changing the option to **Show Channels with epg only**.

My Settings > EPG Timeline





| Automation

Setting up Automation

By default, PHQ is set to automatically download the latest EPG & Playlist every two hours, however, if you would like to manually do this yourself, you can stop the automation.

Settings > Automation





| SmartSwitch Setup

SmartSwitch

Open Settings visit the settings section of the PHQ App and username and password and enable SmartSwitch!

Please note, SmartSwitch will automatically disconnect after 6 hours.

